



UniSA

# Mediation and Conflict Resolution

+ Graduate Certificate

+ Graduate Diploma

+ Masters Degree

Experience. The Difference.

Professional postgraduate studies for those who want to develop their skills and knowledge in mediation, conflict resolution and the cultural aspects of conflict.

## About the programs

Postgraduate studies in Mediation and Conflict Resolution at UniSA aim to prepare graduates from diverse professional backgrounds for advanced practice, policy development and research in areas involving conflict, mediation and the cultural aspects of dispute resolution. They offer graduates opportunities to specialise, by theoretical orientation, field of practice and/or methodology. The programs have been designed to provide participants with an interdisciplinary theoretical background and provide Masters students with the option to undertake supervised placement or coursework.

UniSA's programs in Mediation and Conflict Resolution will provide:

- an advanced understanding of various theories of conflict and interpersonal violence
- development of sound interpersonal and communication skills
- advanced knowledge and skills in mediation and conflict resolution
- knowledge of the cultural aspects of conflict resolution and restorative justice
- development of special expertise, knowledge and skills in a chosen area of specialisation

## Who are the programs for?

These three nested programs are designed for postgraduates from a wide range of fields and disciplines including: law, the social sciences (eg social work, psychology, counselling), the health sciences, education, human resource management, business, workplace relations, industrial relations and international relations.

The programs assist graduates to enhance their current employment opportunities, to increase their competence to handle conflict in their current positions, to gain promotion or to find more personally satisfying career opportunities.

## Your career

New graduates have found career opportunities in a diverse range of fields (depending on their undergraduate qualification and area of specialisation), including in the areas of international relations, family law, child and family practice, parent-adolescent mediation, family group conferencing, community mediation, human resource management, court-annexed dispute resolution, unions, business, commerce, private practice and government and community-based organisations providing dispute resolution services.

## Special features

These programs have developed an international reputation for sound scholarship and preparation for practice in the area of mediation and conflict resolution and attract students from every State in Australia and from Europe, the United States, Africa and the Asia Pacific region. The Graduate Certificate was the first to be established in Australia in the early 1990s. Many graduates are now leaders in the dispute resolution field and have completed PhDs.

The programs are regularly reviewed and graduates and representatives from the field are consulted in order to ensure that the course topics and content are up-to-date.

Experienced practitioners from the mediation, conflict and dispute resolution field contribute to the teaching and learning of students through supervised skills training in the mediation courses and supervised field placements.

There are overseas placement and research opportunities available for those Masters students who wish to undertake these components of their program outside Australia. The Graduate Diploma and Masters programs are recognised by the Attorney-General's Department as being an appropriate qualification for the basis of registration as a Family Dispute Resolution Practitioner.



These programs offer flexibility to students who are working or who wish to study from a distance. Most courses are available in 5 day blocks to enable students to travel from interstate or rural areas, others are offered in external mode where participants are offered guidance via on-line lecture material, exercises and readings.

These are Commonwealth supported programs.

## What you'll cover

Program Details	Graduate Certificate	Graduate Diploma	Masters <sup>†</sup>
Program Code	MCMF	MGNB	MMNB
Home Campus	Magill	Magill	Magill
Program Duration	1 year (part-time)	1 year (full-time)	1.5 years (full-time)
<b>Courses</b>			
Core Courses	•	•	•
Mediation Theory and Practice	•	•	•
Advanced Mediation Theory and Practice	•	•	•
Generic Courses (select four only)		•	•
Communication and Conflict		•	•
Community and Restorative Justice		•	•
Conflict Theory		•	•
Culture and Disputing		•	•
Interpersonal Violence		•	•
Specialisation A: Family (select two only)	•	•	•
Family Theory and Practice	•	•	•
Legislative Frameworks for Mediators	•	•	•
Children and the Legal Process	•	•	•
Specialisation B: Workplace Relations (select two only)	•	•	•
Managing Conflicts in the Workplace	•	•	•
Negotiation and Conflict Management		•	•
Legislative Frameworks for Mediators	•	•	•
People, Organisations and Leadership		•	•
Specialisation C: International Relations		•	•
select 2 courses from Master of International Studies		•	•
Masters Second Year: (select 1 option)			•
OPTION 1: Conflict Management Field Practice plus 2 additional courses from area of specialisation.			•
OPTION 2: Four additional courses from first year.			•

## Further information

For more information about the programs, including fees, visit [unisa.edu.au/programs](http://unisa.edu.au/programs)

### Australian applicants

Program Support Officer  
School of Psychology, Social Work and Social Policy  
Magill campus  
Telephone: 08 8302 4378  
Email: [swp.enquiries@unisa.edu.au](mailto:swp.enquiries@unisa.edu.au)

### International applicants

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Adelaide SA 5001  
Telephone: (613) 9627 4854  
Facsimile: (613) 9627 4864  
Email: [international.office@unisa.edu.au](mailto:international.office@unisa.edu.au)  
Website: [unisa.edu.au/international](http://unisa.edu.au/international)

The University of South Australia reserves the right to alter, amend or delete any program, fee, course, admission requirement, mode of delivery or other arrangement without prior notice.

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The programs have been designed to provide participants with an interdisciplinary theoretical background and provide opportunities to undertake a supervised field placement and/or research.

## Entry requirements

Entrants into these programs shall normally hold a university degree from a recognised higher education institution, or the equivalent.

Credit may be granted for up to one third of the units in the Graduate Diploma and Master of Conflict Resolution for students with relevant postgraduate awards, including the Graduate Certificate in Legal Practice.

## How to apply

Applications can be made through SATAC online at [satac.edu.au](http://satac.edu.au)