

Sessional Staff:

**A Quick Guide
for Academics.**

A UniSA Induction Resource.



University of
South Australia

Organisational
Development

Congratulations on your appointment to the University.

As a new member of our sessional academic staff, you will have many questions about the University and about your role. This booklet provides a brief response to the most common questions asked by new staff. Its aim is to supplement, not replace, the induction activities and materials provided for you by your School, Research Institute or Centre.

Sessional staff make a significant contribution to our teaching effort, and have an ever-increasing impact on our research and community service activities. We value your work, and we want your experience with us to be rewarding and fulfilling. To help you acclimatise to the University, and better understand your role and responsibilities within it, we provide new staff with access to a range of induction information and activities, professional development opportunities and support services. I encourage you to explore, and take advantage of what is on offer.

Your supervisor will be the best first point of contact for you on most matters, but you will find that there are many other sources of advice and support in your School, in your Division, at your campus, and in the wider University. Introduce yourself to other academic staff in your program, and to administration staff in your School Office or Research Institute or Centre. Find out about the support services provided to staff by your Division Office, the University Library, Learning and Teaching Unit, Campus Central and by the central administrative units of the University. Investigate the University's induction website, www.unisa.edu.au/newstaff/default.asp, and general website at www.unisa.edu.au.

I hope you enjoy your time at the University, and that you find this booklet useful. If you have any suggestions for improving its content, please contact Greg Giles (ext 21633) in the Human Resources Unit.

With best wishes

Professor Peter Høj
Vice Chancellor

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Quick-Guide for Sessional Academic Staff		FREQUENTLY ASKED QUESTIONS	
	Question	The basics	Further information
About the University	1. How many students, staff and academic programs are there at UniSA?	UniSA is a distinctive and internationally competitive University which now has more than 36,000 Australian and overseas students, over 2,300 staff and more than 300 programs. In South Australia it has two city campuses, plus campuses at Magill, Mawson Lakes and Whyalla.	UniSA website • www.unisa.edu.au
	2. What is the organisational structure at UniSA?	Four academic divisions and five coordinating portfolios report directly to the Vice Chancellor. The four academic divisions are made up of Schools and Research Centres (which normally operate within Schools). Three Research Institutes report to the DVC: Research and Innovation.	Senior academic and administrative structure • www.unisa.edu.au/directory/seniorstaff.asp
	3. What are the dates of the UniSA academic year?	The University operates on seven study periods throughout the year. Transnational programs may be offered at any time of the year. Many postgraduate programs operate on a four-semester pattern.	Academic calendars • www.unisa.edu.au/future/study/keydates.asp • www.unisa.edu.au/partner/transnational/transcalendar.asp
	4. How do sessional staff contribute to the work of the University?	Sessional academic staff can be employed in either a teaching or research capacity, or in a combination of both. Sessional staff deliver a significant portion of the University's teaching workload, and are an important part of our students' University experience.	Specific responsibilities are detailed in sessional staff contracts Collective Agreement • www.unisa.edu.au/hrm/industrial/UniSA_enterprise_agreement.asp
	5. What do all those terms and acronyms mean?	Glossaries of academic terms and acronyms are found on the UniSA website.	Academic terms www.unisa.edu.au/sas/glossaryacadterms.asp Acronyms www.unisa.edu.au/fin/resources/acronyms.pdf
About your appointment	6. Who will be my supervisor?	For teaching staff, generally your supervisor is the Course Coordinator of the course in which you are teaching. If you are acting as a Course Coordinator, you are responsible to either the Program Director of which the course is a part, or to the Head of School in which the program is located. For research staff, generally your supervisor is the research or project leader. If you have any queries or difficulties with any aspect of your work, your supervisor should be your first point of contact. If you require further assistance you should approach your Program Director or Head of School. If you are uncertain about any aspect of your employment contract or conditions, contact your local HR team.	Your supervisor • www.unisa.edu.au/directory/seniorstaff.asp Division HR teams • www.unisa.edu.au/hrm/contacts/division.asp
	7. Who else should I get to know?	Most areas will have a person designated as the Casual Staff Administrator and in three of the divisions this person is based in the HR team. This person will be a very useful first contact for any questions you might have. You should also get to know: • other members of your program's teaching team • Learning and Teaching Unit staff at your campus • division and school administration staff • Campus Central staff at your campus • Academic Librarian Services Team.	Division HR Casual Staff email contact: HSC casualsinhealth@unisa.edu.au EAS eascasenquiries@unisa.edu.au ITEE iteecasualadmin@unisa.edu.au Learning and Teaching Unit (LTU) • www.unisa.edu.au/ltu/ • www.unisa.edu.au/ltu/contact/locations.asp

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	8. What paperwork is required from me?	<p>All sessional staff will need to complete the following forms, which will be provided by your supervisor or your Casual Staff Administrator:</p> <ul style="list-style-type: none"> • <i>Contract of Employment</i> • <i>Casual Employees Details</i> form • Australian Taxation Office (ATO) <i>Tax File Number Declaration</i> • <i>Withholding Declaration Form</i> (if applicable) • <i>UniSuper Application Form</i>. <p>You will also be asked to provide a curriculum vitae and qualifications to your supervisor and/or Human Resources team.</p>	<p>For further information about your contract, salary, or conditions of appointment, direct queries in the first instance to your supervisor or to your Casual Staff Administrator.</p> <p>Questions may also be directed to your Division's Human Resources team www.unisa.edu.au/hrm/contacts/division.asp</p>
	9. What do I need to do to be paid?	<p>Your contract of employment will detail the payment method (timesheet or automatic) for each activity you are contracted for.</p> <ul style="list-style-type: none"> • For automatic payment you do not need to do anything unless you are unable to fulfil the duties listed in your contract (in which case you must notify your Casual Staff Administrator). • For timesheet payment you must complete and submit a timesheet to your Casual Staff Administrator by the local area deadline, once the work has been completed. 	<p>Division HR Casual Staff email contact: HSC casualsinhealth@unisa.edu.au EAS eascasenquiries@unisa.edu.au ITEE iteecasualadmin@unisa.edu.au</p> <p>Payroll Office</p> <ul style="list-style-type: none"> • 8302 2911 • payrollservices@unisa.edu.au
	10. How will I be paid?	<p>You will be paid by electronic funds transfer. Your salary will be deposited in the bank account you nominate in your <i>Casual Employees Details</i> form.</p>	
	11. What leave entitlements will I have?	<p>Sessional academic staff do not accrue entitlements to recreation leave, sick leave or other paid leave. Under certain conditions, sessional staff may accrue long service leave.</p>	<p>Collective Agreement</p> <ul style="list-style-type: none"> • www.unisa.edu.au/hrm/industrial/UniSA_enterprise_agreement.asp
	12. What about public holidays?	<p>Sessional staff are only paid for public holidays on which they are required to work. If you are not required to work on that day you will not be paid.</p>	
	13. What about superannuation?	<p>If you are under 75 years of age UniSA will make contributions of 9% on all earnings on your behalf to the UniSuper Award.</p>	<p>Superannuation Helpdesk</p> <ul style="list-style-type: none"> • 8302 1667 • superannuation@unisa.edu.au • www.unisa.edu.au/hrm/employment/remuneration/superannuation/super.asp
	14. What about workers compensation?	<p>Sessional staff are covered by the University's workers compensation insurance during the period of their contract.</p> <p>If you have an accident or sustain an injury or illness while working, you must lodge an On-Line Incident Report within 12 hours to your supervisor and the OHWS & IM team</p> <p>If you lose time from work or incur medical expenses as a result of your injury or illness you can lodge a claim for worker's compensation. It is generally better to do this sooner rather than later but if you choose not to at the time you can still claim later as long as you have submitted the incident report.</p>	<p>Division HR teams</p> <ul style="list-style-type: none"> • www.unisa.edu.au/hrm/contacts/division.asp <p>Occupational Health Welfare Safety & Injury Management team</p> <ul style="list-style-type: none"> • 8302 2459 • WMC@unisa.edu.au • Use the OHSW&IM Management System (Hazard and Incident Reporting System) to report https://my.unisa.edu.au/Staff/OHS/

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About your academic role	15. What should I do to prepare myself for teaching?	<p>Your supervisor will provide specific advice, but you will find it useful to:</p> <ul style="list-style-type: none"> familiarise yourself with the courses, programs and degrees that your students are likely to be studying. This helps you to understand where the course you are teaching fits in relation to your students' overall studies familiarise yourself with UniSA policy and practice on assessment and course evaluation familiarise yourself with any course, program or school specific practices on assessment and course evaluation investigate the teaching guides provided by the Learning and Teaching Unit familiarise yourself with any Course Information Guides, textbooks and readings for your course ensure that you are aware of the stationery, photocopying, IT, audiovisual, library and other resources available to you on campus. 	<p>UniSA courses and programs</p> <ul style="list-style-type: none"> programs.unisa.edu.au/public/pcms/ <p>UniSA assessment policies</p> <ul style="list-style-type: none"> www.unisa.edu.au/policies/manual/default.asp <p>Learning and Teaching Unit</p> <ul style="list-style-type: none"> www.unisa.edu.au/ltu/staff/default.asp www.unisa.edu.au/academicdevelopment/teaching/sessional.asp <p>Online education support</p> <ul style="list-style-type: none"> www.unisa.edu.au/oes/default.asp
	16. What induction activities and materials can I access?	<p>The Human Resources Unit has developed a comprehensive on-line University Induction program at www.unisa.edu.au/newstaff/default.asp</p> <p>A University Induction handbook can be downloaded in PDF format at www.unisa.edu.au/newstaff/docs/induction_handbook.pdf</p> <p>Sessional staff employed for 13 hours or more per study period will be invited to attend Divisional induction activities. Talk to your supervisor about Division, School and Research Institute or Centre induction activities and requirements.</p>	<p>Your Division's HR team</p> <ul style="list-style-type: none"> www.unisa.edu.au/hrm/contacts/division.asp
	17. What professional development opportunities can I access?	<p>Sessional staff employed for 13 hours or more per study period and in their second consecutive contract are required to participate in <i>Teaching@UniSA</i>, a program developed by UniSA to improve the teaching skills of staff. Talk to your supervisor to arrange this.</p> <p><i>Tutoring @ UniSA</i> Multiple 3 hour face-to-face <i>Tutoring @ UniSA</i> workshops are held on each campus at the beginning of study periods 2 and 5. The workshops are designed to improve the small-group teaching skills of academic staff.</p> <p>The Learning and Teaching Unit also produces <i>In a nutshell</i>s, which, in less than 5 minutes, provide you with basic information and key links and resources.</p> <p>If you are employed in a Division, the Dean: Teaching and Learning may coordinate or be a referral source for professional development activities.</p> <p>You will need to discuss the options regarding any possible development you identify with your supervisor or Head of School.</p> <p>For further information see the list of current professional development activities on the Organisational Development website.</p>	<p>Teaching@UniSA</p> <ul style="list-style-type: none"> www.unisa.edu.au/academicdevelopment/what/teaching.asp <p>Tutoring@UniSA</p> <ul style="list-style-type: none"> www.unisa.edu.au/academicdevelopment/what/tutoring.asp <p>In a Nutshell</p> <ul style="list-style-type: none"> www.unisa.edu.au/academicdevelopment/nutshells.asp <p>Deans: Teaching and Learning</p> <ul style="list-style-type: none"> www.unisa.edu.au/teachinglearning/strategy/teachlearn.asp <p>Organisational Development website</p> <ul style="list-style-type: none"> www.unisa.edu.au/staffdev/default.asp
	18. Where can I get help on student academic matters?	<p>Your supervisor should be your first point of contact for assistance.</p> <p>Learning Advisors at the Learning and Teaching Unit on your campus can provide a wide range of support services and assistance.</p>	<p>Learning and Teaching Unit</p> <ul style="list-style-type: none"> www.unisa.edu.au/ltu/

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	19. Where can I get administrative support?	Your supervisor will be able to advise you on administrative support available within your School.	Your supervisor
	20. Where can I get further assistance in relation to student administration?	Campus Central can assist both staff and students with matters relating to study life. The offices are located on each campus. Office hours are 8.30am - 6.00pm Monday to Friday and they can be contacted by phone, fax or email.	Campus Central: <ul style="list-style-type: none"> • www.unisa.edu.au/campuscentral/default.asp • www.unisa.edu.au/campuscentral/contact.asp
	21. What UniSA legal obligations and policies should I be aware of?	The Induction Handbook contains information on the University's legal obligations. Be particularly aware of policy and practice in the following areas: <ul style="list-style-type: none"> • conditions of employment • code of Ethics • occupational health, safety and welfare • copyright • disability • student misconduct • intellectual property • fraud information • plagiarism – students and staff • equity and diversity • workplace relations • legal responsibilities to students under 18 years of age. 	<p>Policies</p> <ul style="list-style-type: none"> • www.unisa.edu.au/policies/ <p>Induction Handbook</p> <ul style="list-style-type: none"> • www.unisa.edu.au/newstaff/docs/induction_handbook.pdf <p>Legislated and Ethical Responsibilities of Staff</p> <ul style="list-style-type: none"> • www.unisa.edu.au/staffdev/guides/legislated_contents.pdf
	22. What should I know about copyright?	University staff need to be aware of the requirements of the <i>Copyright Act</i> and how it affects their work. Copyright is a complex issue and you should familiarise yourself with the guidelines available at the <i>Copyright Guidelines For Staff</i> website.	Copyright <ul style="list-style-type: none"> • www.unisa.edu.au/copyright/default.asp • Copyright@unisa.edu.au
	23. What legal responsibilities do I have in relation to students' health, safety and welfare?	<ul style="list-style-type: none"> • Ensure all students use appropriate risk control measures for identified hazards • Report all hazards or incidents associated with students' working environment, work tasks or activities • Ensure all students do not place themselves or others at risk of injury. <p>In case of emergency assist in the safe direction of students out of a building</p>	Occupational Health, Safety and Welfare website <ul style="list-style-type: none"> • www.unisa.edu.au/ohsw/default.asp <p>Report a hazard or incident</p> <ul style="list-style-type: none"> • https://my.unisa.edu.au/Staff/OHS/
	24. What should I do if through illness or other factors I'm unable to attend a class?	<p>You should immediately notify your supervisor.</p> <p>If your salary payments are automatic you should notify your Casual Staff Administrator, as soon as possible to ensure you are not overpaid.</p> <p>If you are overpaid, speak to your Casual Staff Administrator or Payroll as soon as possible to organise for the overpayment to be recovered.</p>	<p>Your supervisor</p> <p>Your Casual Staff Administrator</p> <p>Payroll Office</p> <ul style="list-style-type: none"> • 8302 2911 • payrollservices@unisa.edu.au

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	<p>25. If I suspect a student of academic or other misconduct, what should I do?</p>	<p>As part of the University's commitment to academic integrity, Academic Integrity Officers (AIO) are located in each school. AIO have an educative role with staff and students and deal with cases of academic misconduct at the initial inquiry level. Report the incident to the nominated Academic Integrity Officer.</p> <p>Act quickly to report incidents of disruptive or challenging behaviour in class or on campus. Notify Security, and your Head of School or Research leader who have a duty of care to staff and students.</p> <p>Contact a Counsellor at the Learning and Teaching Unit on your campus for assistance.</p>	<p>Academic Integrity Officers (AIO)</p> <ul style="list-style-type: none"> • www.unisa.edu.au/academicdevelopment/assessment/integrity.asp <p>Security on 88888</p> <ul style="list-style-type: none"> • www.unisa.edu.au/facilities/security/default.asp <p>Counsellors on your campus</p> <ul style="list-style-type: none"> • www.unisa.edu.au/counsellingservices/contact/whoweare.asp <p>Other information can be found in :</p> <p>Managing challenging and difficult students behaviours - a good practice guide</p> <ul style="list-style-type: none"> • www.unisa.edu.au/staffdev/guides/managing_challenging_student_behaviours.pdf <p>Code of Conduct for students</p> <ul style="list-style-type: none"> • www.unisa.edu.au/policies/codes/students/default.asp
	<p>26. If one of my students is struggling, what should I do?</p>	<p>The Learning and Teaching Unit on your campus provides personal and study counselling for students. Students can be referred to the LTU when you are concerned about their academic progress or their well-being. The LTU has an electronic referral system, and once a referral has been submitted, both the student and you will receive email notification.</p> <p>The LTU has a range of web-based resources to assist all students.</p> <p>If you have any concerns about one of your students, consult your supervisor.</p>	<p>The Learning and Teaching Unit</p> <ul style="list-style-type: none"> • www.unisa.edu.au/ltu/ <p>LTU e-referral</p> <ul style="list-style-type: none"> • www.unisanet.unisa.edu.au/ereferral/Default.aspx <p>Studying at UniSA</p> <ul style="list-style-type: none"> • www.unisa.edu.au/learningadvice/
<p>About services, resources and facilities</p>	<p>27. What should I know about my campus?</p>	<p>Before you start work it would be useful to familiarise yourself with the location of the following and the services they provide:</p> <ul style="list-style-type: none"> • supervisor's office • school office • division services office • Campus Central • Library • Learning and Teaching Unit • teaching rooms • photocopiers • security – offices and call points • first aid boxes • fire extinguishers. 	<p>Campus maps are available on-line at the University's website, and from Campus Central</p> <ul style="list-style-type: none"> • www.unisa.edu.au/about/campuses/default.asp

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	28. Why do I need to have a Staff ID and Access Card?	<p>The Staff ID Card is a multi-use card for visual identification of staff, access to Cardax controlled buildings, library services, photocopying and printing.</p> <p>Once you have an active contract, a Staff ID card can be issued by Security Office staff on any campus, no appointment is necessary.</p> <p>At the completion of your contract, your Staff ID Card should be surrendered. If you gain further employment with the University, you must 'reactivate' your access card through MyUniSA>My Details>My Access.</p>	<p>Facilities Management Unit</p> <ul style="list-style-type: none"> • www.unisa.edu.au/facilities/idcard/staffidcard.asp
	29. How can I access the University's information technology network?	<p>The University's computing network supports a broad range of integrated systems, desktop applications and internet facilities for use by staff. Your access to the network will be determined by the type of work you do. You should discuss your situation with your supervisor and with the IT Helpdesk.</p> <p>If you are provided with access to the University's staff network, you will have access for the duration of your contract. If you are provided with a UniSA staff email account, you will have access to this account until 30 days after your contract ends. It is important that you use your UniSA staff email account as this will be the main way you will be contacted by colleagues and students.</p> <p>Access to the staff network is requested via your supervisor in your casual contract request. Once your contract is activated, your staff network access will be available within 48 hours. Once you have access to the network, you might want to investigate:</p> <ul style="list-style-type: none"> • Procedures for connecting from home • Procedures for creating your own staff homepage • MyUniSA, which consolidates information from a variety of databases to enable staff to access details regarding their own employment, and student information such as contact details and course/program lists • UniSA information systems training courses provided by Learning and Teaching Unit and other units. 	<p>IT Helpdesk</p> <ul style="list-style-type: none"> • 8302 5000 • ITHelpDesk@unisa.edu.au • my.unisa.edu.au/staff/Portal/myServices/Computing/HelpDesk.aspx • www.unisa.edu.au/ists/Email/default.asp
	30. What library facilities can I access, and how?	<p>Sessional academic staff have the same library privileges as continuing and fixed term contract staff. You can borrow from the Library at any campus, access inter-library loans, and exercise reciprocal borrowing rights with the libraries at Adelaide University and Flinders University. You can borrow up to 50 items subject to recall at any one time for a period of up to 28 days.</p> <p>You can gain access to Library services by taking your Staff ID card to the Service Desk at your campus Library.</p> <p><i>Academic Library Services</i></p> <p>Each Academic Division and research concentration of the University, including the Centre for Regional Engagement, has a team of librarians who provide training programs in the effective use of information sources and identify resources to support your education and research activities. Contact your Academic Librarian team to discuss services, including assistance with new electronic information resources in your area of specialisation, information literacy needs of students, and the purchase of new library material.</p>	<p>Campus Library</p> <ul style="list-style-type: none"> • www.library.unisa.edu.au/ • www.library.unisa.edu.au/about/contacts/default.aspx • www.library.unisa.edu.au/services/borrowing/librarycards.asp

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	31. What office, computer, telephone, photocopying and stationery facilities can I access, and how?	<p>Sessional staff employed for 13 hours or more per study period are entitled to (usually shared) office space in which to work and meet students, a computer, a telephone, stationery and photocopying facilities.</p> <p>Once you have been allocated an office, to add your details to the UniSA on-line telephone directory and UniSA Staff Homepage, complete the <i>Telephone Directory Entry</i> form. Your school office will be able to provide mandatory cost centre information required to complete this form.</p> <p>To arrange connection to the University's Voicemail system complete an <i>Application for Voicemail form</i> and return it to the IT Help Desk.</p> <p>Your School, Research Institute or Centre will have photocopying facilities, and can provide you with other stationery needs; they can also advise you on the local policy regarding the use of Document Services for printing multiple copies of materials or course information books.</p>	<p>IT Helpdesk:</p> <ul style="list-style-type: none"> • 8302 5000 • ITHelpDesk@unisa.edu.au • my.unisa.edu.au/staff/Portal/myServices/Computing/HelpDesk.aspx • www.unisa.edu.au/search/newPhone.asp <ul style="list-style-type: none"> • www.unisa.edu.au/ists/ITHelpDesk/TelephoneServices/Documents/voicemailapp.pdf
	32. How do I book a room?	<p>Your School Timetabler is responsible for all long-term room bookings for tutorials, seminars, workshops and so on. If allocated a teaching space which is unsuitable contact the timetabler to see if a change can be organised.</p> <p>If you require a room for a one-off booking, complete the <i>Online room booking request form</i> and you will receive a response from you local Campus Services.</p>	<p>Your School Timetabler</p> <p>Campus Services staff in Campus Central</p> <ul style="list-style-type: none"> • www.unisa.edu.au/ists/Staff/Rooms/default.asp • www.unisa.edu.au/facilities/cs/roombooking_avservices.asp • www.unisa.edu.au/facilities/profiles/contacts.asp
	33. What audiovisual facilities can I access, and how?	<p>Most teaching spaces are connected to the University network, allowing direct access to network facilities when using IT equipment. Most teaching areas also have PC's and data projectors available for use. If required, laptops and data projectors are available from Campus Central and should be booked at least one full working day before required.</p> <p>If you experience problems contact your local Campus Services.</p>	
	34. What should I know about the University's mail system?	<p>The University has a central mailing address and this should be used whenever possible. You should ask people to include your School, Research Institute or Centre in the address to ensure prompt delivery.</p> <p>Incoming mail is sorted daily. Most areas have a central collection point for mail directed to sessional academic staff and a method of notifying staff when mail has arrived. Ask your supervisor or school office for details.</p> <p>Outgoing Australia Post mail goes in the postbags in your area. Correctly stamped personal mail can also be mailed through the University system.</p>	<p>School Office or supervisor</p> <p>UniSA mailing address</p> <ul style="list-style-type: none"> • University of South Australia GPO Box 2471 Adelaide SA 5001 <p>Mail processes and Internal post codes</p> <ul style="list-style-type: none"> • www.unisa.edu.au/facilities/commercial/mail.asp
	35. How can I access the online teaching environment?	<p>learnonline is a three year project that will replace the University's current online teaching environment (UniSANet) with a new learning platform.</p> <p>learnonline/UniSANet is available to all staff who create online learning environments or who teach online. The Online Education Support (OES) team is part of the Learning and Teaching Unit. Team members provide support for UniSA staff engaged in developing online learning and teaching environments.</p> <p>Academic Development staff can provide advice and support for approaches that can be used for online teaching and learning.</p>	<p>learnonline Frequently Asked Questions</p> <ul style="list-style-type: none"> • www.unisa.edu.au/learnonline/staff/FAQs.asp <p>Online Education Support contact by campus</p> <ul style="list-style-type: none"> • www.unisa.edu.au/oes/contact.asp <p>Learning Advice contact by campus</p> <ul style="list-style-type: none"> • www.unisa.edu.au/learningadvice/contact/whoware.asp

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	36. What should I know about on-campus parking?	<p>Parking arrangements and fees vary across the University. To apply for a parking permit and to find out about arrangements at your campus contact Campus Central.</p> <p>Pay & Display Electronic Ticketing machines are provided at all suburban campuses. Maximum charge is \$1.50 per day.</p>	<p>Campus Services staff at Campus Central</p> <p>Parking information is available at:</p> <ul style="list-style-type: none"> • www.unisa.edu.au/policies/codes/miscell/parking.asp • www.unisa.edu.au/facilities/parking/default.asp
	37. How do I access my building after-hours?	<p>After-hours access to controlled buildings can be granted by your campus Security Office upon presentation of an approved <i>CS33 Request for after hours access form</i>. Access with then be gained by swiping your Staff ID card.</p>	<p>Security on 88888</p> <ul style="list-style-type: none"> • www.unisa.edu.au/facilities/security/default.asp
	38. How do I obtain keys for my office space?	<p>Keys for an office or other area within the university that you require access to can be issued by your campus Security Office upon presentation of an approved <i>CS 09 Key issue form</i>.</p>	<p>FMU</p> <ul style="list-style-type: none"> • www.unisa.edu.au/facilities/security/buildingaccess.asp
	39. What are UniSafe Escorts?	<p>Security officers on each campus will escort any person from any location on campus to their vehicle in the car park or to public transport locations nearby. To arrange for an escort go to the Security Office, call from any of the security call points, or dial 88 888.</p>	
About further work within the University	40. How do I apply for further work with the University?	<p>You can register for job alerts or search current vacancies via the Working at UniSA site.</p> <p>If you are considering applying for a position that is advertised for 'internal applicants' you can only do so if you have worked for not less than 75 paid hours in the six months prior to the closing date of the position and are employed by the University in your normal work pattern during the period of the advertisement.</p> <p>Some Schools and Research Institutes or Centres maintain their own employment databases. Check with your supervisor.</p>	<p>Working at UniSA</p> <ul style="list-style-type: none"> • www.unisa.edu.au/workingatunisa/default.asp • www.unisa.edu.au/recruitment/information_for_applicants.pdf

CONTACT	INTERNAL	EXTERNAL
Ask the Library	25432	1300 137 659
Audiovisual Support	88555	
Campus Central	20150 (Metropolitan campuses) 8647 6161 (Whyalla)	(Metropolitan campuses) 1300 301 703 Whyalla – 1800 808 957
Data Projector and Laptop	See FM Assist	See FM Assist
Division Services Office		
First Aid	88 888 (Security) Direct Dial Call Points	See Security
FM Assist (formerly Campus Services)	City East – 22261 City West – 20555	Magill – 24055 Mawson Lakes – 25055
IT Helpdesk	25 000	8302 5000
Learning and Teaching Unit	66 666	City East – 8302 2330 City West – 8302 0022 Magill – 8302 4423
Occupational Health, Safety & Welfare	22459	83022459
Room Bookings	See FM Assist	See FM Assist
School Office		
Security	88 888 Direct Dial Call Points	Free call - 1800 500 911 City East – 8302 2222 City West – 8302 0000
Switchboard	9	Magill – 8302 4444 Mawson Lakes – 8302 3333 Whyalla - 08 8647 6050
Teaching Room Facilities	See FM Assist	8302 6611
UniSafe Escorts	88 888 Direct Dial Call Points	See FM Assist
Voicemail	26800	See Security
Whyalla Switchboard		8302 6800 (+61 8) 8647 6111

***If you find yourself in an EMERGENCY situation RING SECURITY. 88888
Be ready to give YOUR NAME, LOCATION, PHONE NUMBER AND THE PROBLEM***